

NextEra Water Pennsylvania Responses to April 20, 2022 Town Hall Questions

- **What is NextEra Water’s relationship with BlackRock, Inc.?** NextEra Water Pennsylvania, LLC’s affiliate, NextEra Energy Resources, LLC, has signed a Memorandum of Understanding with Daimler Truck North America LLC and BlackRock Renewable Power with the goal to build and operate a nationwide network of battery charging stations across the country for medium and heavy-duty vehicles. BlackRock Renewable Power’s ultimate parent company, BlackRock, Inc. does not have any involvement or control over NextEra Water, its management, or day-to-day operations.
- **Does BlackRock, Inc. have any ownership interest in NextEra?** As a publicly traded company, NextEra Energy, Inc. follows the rules set forth by the Securities and Exchange Commission and provides periodic publicly available reports and disclosures. As part of that reporting, NextEra Energy Inc. discloses any known beneficial ownership of more than 5% of the outstanding shares of the common stock. As of December 31, 2021, BlackRock, Inc. was listed as an entity that owns 8.2% of NextEra Energy, Inc.’s common stock based on outstanding shares as of March 24, 2022. BlackRock, Inc. is a major investment company that invests in many electric, water, and gas utilities across the country on behalf of its clients, which include local and state pension and retirement funds. BlackRock, Inc. does not have a role in NextEra Water or its management.
- **Why would a for-profit company like NextEra or NextEra Water agree to a bid in which it may not recover its full \$115.3 million investment?** In the utility industry it is common practice that a premium is offered to the seller in acquisitions, similar to the Towamencin sales process. Whether and how much of the purchase price NextEra Water is permitted to include in its ratemaking rate base will be determined by the Pennsylvania PUC in a public process where there is no guarantee nor an expectation of full recovery. The benefit of the premium accrues to the current owner of the utility assets – in this case Towamencin and its residents.
- **Why is NextEra Water’s customer service rating so low?** It is difficult to know exactly the source that was referenced in this question. What we can offer is that in 2021, JD Power, a nationally recognized company that has been in the consumer product and customer satisfaction rating business for many years, and is the industry standard for rating customer satisfaction, named NextEra’s home utility, Florida Power & Light Company, as the highest ranked large utility in customer satisfaction for residential and business customers in its region. NextEra Water Pennsylvania will bring the same standard of excellence to our Pennsylvania water and sewer customers.